



Blue Flame Oil Co., Inc.

27 Laura Street • New Haven, CT 06512
(203) 468-2176 - New Haven • (860) 388-1580 - Old Saybrook

FAMILY OWNED & OPERATED SINCE 1929 • HEATING AND COOLING Residential Oil Burner Service Contract

This contract guarantees repair or replacement of the following parts:

- Oil Burner Motor
- Nozzle
- Pump Seat
- Oil Filter Cartridge
- Pressure Trol
- Ignition Leads
- Fuel Oil Pump
- Nozzle Line
- Burner Motor Pump Couplings
- Electrodes
- Blower Motor* **
- Aquastats****
- Ignition Transformer
- Pump Strainer
- Fan and Limit Control
- Circulator Motor***
- Air Filters-Disposable type
(1 set per year)
- Primary Control
- Oil Filter
- Thermostat (non-programmable)
- Burner Switches

- * Blower motors that fail during air conditioning season are not covered.
- ** Blower motors of 1/2 HP capacity or larger will incur \$80.00 surcharge.
- *** Circulator motors that are part of the bearing assembly are not covered.
- ****Triple acting aquastats are not covered.

THIS PLAN COVERS THE LABOR COST FOR YEAR ROUND EMERGENCY SERVICE DURING THE FOLLOWING TIME:

HEATING SEASON

October thru April - 7:00 am to 12 midnight
7 days a week

OFF HEATING SEASON

May thru September - 7:00 am to 5:00 pm
Monday thru Friday

ANNUAL BOILER OR FURNACE TUNE-UP - Tune, inspect, lubricate and adjust for maximum obtainable efficiency. Annual tune-ups are scheduled Monday through Friday between 8 am and 3 pm. Blue Flame Oil will make a reasonable attempt to contact customers for appointment, however it is the homeowner's responsibility to ensure maintenance is scheduled. There will be no carry-overs into the following year or credits for annual service not performed.

This agreement is subject to the general terms listed below and is limited to only those parts listed above. It excludes, but is not limited to, repairing or replacing of Space Guard air filters, Air Bear air filters, Honeywell air filter, expansion tanks and water tanks, heat exchangers, tanks or tankless heaters, nozzle line heaters, radiators, bleeding of radiators, purging system, convectors, registers, baseboard panels, piping. Zone valves, stems and motors, warm air zone dampers, humidifiers and zone motors, zone panels, clock thermostats, line voltage thermostat, boiler relief valves, low-water cut offs, water feeders, combustion chambers, power ventors, circulator bearing assemblies, warm air blowers, Direct Drive Blower Motors, oil lines, and vent alarms. Labor for repairs involving excluded parts will be charged at the prevailing hourly rate. This policy covers the main heating zone only. This policy also excludes the replacement of warm air furnaces, steam or hot water boilers, water heaters and oil tanks. Plumbing services billed at prevailing hourly rate.

Damage by Fire, Flooding, Freezing, or any external cause which is not normal usage, is not covered. The policy does not cover repair or replacements made by others not authorized by Blue Flame Oil Company, Inc.

TERMS

This service contract is designed to assure you of economical and carefree heating. This plan is available to BLUE FLAME OIL COMPANY oil customers who purchase their total fuel requirements from BLUE FLAME OIL COMPANY and use an annual minimum of 600 gallons.

If customer's credit becomes impaired during the life of the Burner Service Agreement, the Service will be discontinued until credit terms have been reinstated.

All heating equipment is subject to our inspection and approval for acceptance of any Service Plan. If equipment becomes unfit for normal use during the life of the Service Plan. The Service Plan will be cancelled upon notification of homeowner.

Emergency calls resulting from burner failure caused by flood, fire, lightning, power failure, blown fuses, main switch off, flooded heating system, no oil in tank (except when customer is on our Automatic Delivery basis and in good credit standing), no water in the boiler, water in oil tank, frozen oil lines, or other conditions beyond our control, will be charged at our prevailing service rates.

When parts are not available, due to obsolescence, or when a burner has become unworthy and is considered to be a hazard, a discount of twenty-five (\$25.00) dollars will be allowed toward the replacement of a new oil burner.

This policy is in effect for one year and automatically renewed unless cancelled by either party. No refund will be given if policy is cancelled by homeowner before anniversary date. This policy is non-transferable and is not in effect until payment is received.

Water Heater Burner and controls (not including tank) at \$49.95 plus tax with purchase of regular burner plan.

Name _____ Cost _____ Effective Date _____

Address _____

Signature _____ Date _____

